

## STATUS OF ULB LEVEL REFORMS (as on 31<sup>st</sup> May, 2009)

		Thane		
		Yr	Status	Remark
<b>L1</b>	<b>E-Governance (EG)</b>			
b	Preperation of MEDD on basis of Nat. Des Doc	3	Completed	
c	Assesment of MEDD against Nat. EG Stds.	3	Completed	
d	Finalisat'n of Mun EG Impl. Action Pln	4	Completed	
e	Undertak'g Business Process Reengineering prior to migration to EG sys	2	Completed	
f	Appointment of Software Consul.	1	Completed	
g	Exploring PPP for diff. E-Governance services	3	Completed	
h1	Implementation of EG for Property Tax	4	Completed	
h2	Implementation of EG for Accounting		Completed	
h3	Implementation of EG for Water Supply & Other Utilities	4	Completed	
h4	Implementation of EG for Birth & Death Registration		Completed	
h5	Implementation of EG for Citizens' Grievience Monitoring		Completed	
h6	Implementation of EG for Personnel Management Sys	3	Completed	
h7a	Implementation of EG for Procurment of Projects	4	Completed	
h7b	Implementation of EG for Monitoring of Projects	3	Completed	
h8	Implementation of EG for Building Plan Approval	2	Completed	
h9	Implementation of EG for Health Programmes			
h10	Implementation of EG for Licences	3	Completed	
h11	Implementation of EG for Solid Waste Management	3	Ongoing	Linked with e-Governance tender.
<b>L2</b>	<b>Municipal Accounting (MA)</b>			
c	Completion & Adoption of Mun Finance Account Manual	2	Completed	
e	Training of personnel for new Acc. Sys	1	Completed	
f	Appointment of Field Lvl Consultant	1	Completed	
g	Notification of CutOff date for migration	1	Completed	
h	Reengineering of Business Process for aligning with new sys	1	Completed	
i	Comp of registers&valuation of Assets & Liabilities	1	Completed	
j1	Drawing Provisional Opening Balance Sheet	1	Completed	
j2	Adoption of Provisional Opening Balance Sheet	1	Completed	
j3	Finalisation of Opening Balance Sheet	1	Completed	
k	Full Migration into Double Entry Acc. Sys	1	Completed	
l	Production of Finanacial Statements as per new sys	1	Completed	
o1	Creation of mechanism for ext. audit	1	Completed	
o2	Commencement of External Audit of Financial Statements	1	Completed	
q	Commencement of preperation of Outcome Budgets	2	Completed	
r	Instituting of internal audit/control mech	1	Completed	
s	Undertaking of credit rating		Completed	
t1	Integration of system with Procurement Sys	3	Ongoing	Linked with e-Governance tender.
t2	Integration of system with Water Contract Mang. Sys	4	Ongoing	
t3	Integration of system with Payroll & Wage Pymt. Sys	3	Ongoing	
t4	Integration of system with Stores&Inventory Mang. Sys	2	Ongoing	
t5	Integration of system with User Charges Billing Sys	3	Ongoing	
t6	Integration of system with Tax Collection Sys	3	Ongoing	
<b>L3</b>	<b>Property Tax (PT)</b>			
a	Enhancing Coverage to all properties	2	Completed	
b	Elimination of exemptions	2	Completed	
c1	Self Ass. SysMigration-Setting up team to draft leg.	3	Completed	
c2	Self Ass. SysMigration-Stakeholder Consultation	3	Completed	

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c3	Self Ass. SysMigration-Preperation of draft leg	4	Completed	
c5	Self Ass. SysMigration-Enactment and Notification of legislation	4	Completed	
c8	Self Ass. SysMigration-Implementation by Mun.	4	Completed	
d	Setting Up non-discretionary method for PT	4	Completed	
e1	GIS-selection of Consul	3	Completed	
e2	GIS-Prep. of digital maps	3	Completed	
e4	GIS-Admin. of PT using GIS	3	Ongoing	Related with GIS. Retendering is stuck up due to code of conduct
f	Next/Anticipated revision of guidance values	6-4		
g2	Deadline for adoption of guidance values			
h1	Taxpayer Ed.Prg. - Prep of ReadyReckoner		Completed	
h3	Taxpayer Ed.Prg. - CampsForDoubts&FormFilling	4	Completed	
h4	Taxpayer Ed.Prg. - Website on PT issues/FAQs	3	Completed	
i	Establishing of Dispute Resolution Mechanism	4	Completed	
j	Rewarding Honest Tax Payer	1	Completed	
k	Achievement of defined % coverage ratio in PT*		Completed	
l	Achievement of defined % collection ratio in PT*		Completed	
m	Improving arrear collection (</=10%)*		Completed	
<b>L4</b>	<b>User Charges (UC)</b>			
b	Setting up of body for recommending UC structure	3	Completed	
c1	Est.OfProperAc.Sys for OMcosts-WS&Sewerage	1	Completed	
c2	Est.OfProperAc.Sys for OMcosts-SWM	1	Completed	
c3	Est.OfProperAc.Sys for OMcosts-Pub.Trans	1	Completed	
d1a	Achiving new Service Stds. in WS (lpcd)	4	Completed	
d1b	Achiving new Service Stds. in WS (hours) 24 x 7	4	Completed	Pilot district proposed for replication
d1c	Achiving new Service Stds. in WS (non-revenue)			
d2a	Achiving new Stds. in Sewerage (%Popouation)	6		
d2b	Achiving new Stds. in Sewerage (%Sewage)			
d3	Achiving new Service Stds. in SWM	3	Completed	
d4	Achiving new Service Stds. in Pub.Trans.		Completed	
e1	Achiving new UC structures in WS	3	Completed	
e2	Achiving new UC structures in Sewerage	6-4		
e3	Achiving new UC structures in SWM (3.16 Cr. )	3	Completed	
e4	Achiving new UC structures in Pub.Trans		Completed	
e5	Achiving new UC structures in health services	2	Completed	
f	Achiving Volume based tariff & 100% metering* (100 %)	4	Completed	
g1	Max. Target for non-revenue water* up to 20%	4	Completed	
g2	Max. Target for Unaccounted water* up to 15 %	4	Completed	
h	Study on quantification&impact of subsidies			
i	Tabling&Approval study on subsidies by Muni.	1	Completed	
k1	Achiving of FullRecovery in OM from UC-WS*	All		
k2	Achiving of FullRecovery in OM from UC-Sewerage*	All		
k3	Achiving of FullRecovery in OM from UC-SWM*	All		
k4	Achiving of FullRecovery in OM from UC-Pub.Trans*	All		
<b>L5</b>	<b>Int.Earmark'g Funds for services of UrbanPoor</b>			
a	Reform in Ac&Budg Codes to identify inc/exp forpoor		Completed	
b	Creat'n of sep. Fund in Ac.Sys for ServicesOfPoor		Completed	
c	Amend'ts in Ac.Rules for ServicesOfPoor			
d	Max.TOTAL Rev.Exp.Target for ServicesOfPoor*	All	Completed	
e	Max.OWN Rev.Exp.Target for ServicesOfPoor*	All		
f	Max. CAPITAL Rev.Exp.Target for ServicesOfPoor*	All		

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<b>L6</b>	<b>Provision of Basic Services for UP</b>			
b	Survey of Poor HH	2	Completed	Pilot district proposed for replication
d	Database creation for targeting HH lvl schemes	5-4		
e	Prioritisation of Poor Settlements by participaton mtd.	3	Completed	
g11	Max. Achivement of HH level piped WS*	All		
g12a	Max. Achivement of Public Taps (defined hours)*	All		
g12b	Max. Achivement of Public Taps (def. dist from HH)*	All		
g13	Max. Achivement of Handpumps/Tubewells*			
g14	Max. Achivement of Water Tanker Supply*	All		
g21a	Max. Achivement of HH level toilets*	All		
g21b	Max. Achievm't of defined disposal sys for Hhtoilets*	All		
g22a	Max. Achivement of Comm. Toilet Seats*	All	Completed	
g22b	Max. Achivement of Avg. dist of ComToi from HH*	All		
g22c	Max. Achivement of def. disp. Sys for Com. Toilets*	All		
g22d	Max. Achivement of Underpriv.Facilities in Com.Toi.*	All		
g31	Max. Achivement in Pucca Hsg.*	All		
g32	Max. Achivement in Night Shelters for homeless*			
h41	Def. Achivement in Street Sweeping		Completed	
h42	Def. Achivement in Waste Collection	3	Completed	
h42a	Def. Achivement in lifting waste from Com. Bins		Completed	
h51a	Def. Achivement in HH access to Pucca Roads	7-4	Completed	
h51b	Def. Achivement in Cluster acess to Pucca Rds.	7-4	Completed	
h52	Def. Achivement in HH access to covered SW drains	5-4		
h61	Def. Achivement in Street illumination	1	Completed	
h71	Def. Achivement in Anganwadi/Creche	1	Completed	
h72	Def. Achivement in Community Halls	1	Completed	
h81	Def. Achivement in Preventive Hlt. Care (advisory)	1	Completed	
h82a	Def. Achivement in Curative H.Care - reliability	1	Completed	
h82b	Def. Achivement in Curative H.Care - distance			
h91a	Def. Achivement in Pri.Edu - Enrollment	5-4		
h91b	Def. Achivement in Pri.Edu - DropOut	5-4		
h91c	Def. Achivement in Pri.Edu - distance	5-4		
h101	Def. Acièvement in Skill Dev Training	2	Completed	
h102	Def. Achivement in Micro-Credit Access	2	Completed	
i1	Def. Participation in WS	2	Completed	
i2	Def. Participation in Sanitation	2	Completed	
i3	Def. Participation in SWM		Completed	
i4	Def. Participation in Roads	3	Completed	
j	Max. Achived target of UP with secured tenure*	All		
k	Max. Achived target of UPEntreprenures with Tenure*	All		
<b>O2</b>	<b>Revision of Build. Byelaws to Streamline Approval Process</b>			
a	Consult'ns with Stakeholders on modifications of Byelaws	4	Completed	
b	Idea&Fin'n of modif'n in Byelaws to streamline approval	3	Completed	
c	DefiningMitigartionMeasures for Nat.Disaster in Byelaws	3	Completed	
d	Amend't of exist.legislat'n to intro.new Byelaws&Notification	4	Completed	
e	Dessimintaion of New Byelaws through Website	4	Completed	
f	City level Public Workshops to address queries	3	Completed	
g	Setting MIS Sys linked to all offices havingBearing on Build.Perm	3	Completed	
h	Start of approval as per new byelaws	4	Completed	
i	Est.of Interactive Citizen Enquiry Sys for Build.Pl'n.Approval	4	Completed	
j	Max Reduction of Avg.time for Build. Sanction*	3	Completed	

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<b>O3</b>	<b>Revision of Build. Byelaws for RWH &amp; Water Consv.</b>			
a	Final Design of RWH and decision on end use	4	Completed	
b	Prep of Drf. Byelaws to reflect Mand.Clauses of RWH	1	Completed	
c	Amend.of Exist.Leg.to intro.the new Byelaws & Notification	1	Completed	
d	Dessimination of the new set of Build. Byelaws thru Website	1	Completed	
e	City level Public Workshops to address queries	2	Completed	
f	Start of approval as per new byelaws	None	Completed	
<b>O4</b>	<b>Earmark'g land for EWS/LIG Hsg. + Sys of Cross Subsy.</b>			State Activity
<b>O6</b>	<b>Intro. Of Computerisation Process for Property&amp;Land Reg.</b>			State Activity
<b>O7</b>	<b>Byelaws for Reuse of Recycled Water</b>			
a	Final Design and decision on end use of WW Recycling Sys	3	Completed	
b	Prep of Drf. Byelaws to reflect Mand.Clauses of WWR Sys	3	Completed	
c	Amend.of Exist.Leg.to intro.the new Byelaws & procedures	4	Completed	
d	Dessimination of the new set of Build. Byelaws thru Website	4	Completed	
e	City level Public Workshops to address queries	3	Completed	
f	Start of approval as per new byelaws	3	Completed	
<b>O8</b>	<b>Admin. Reforms</b>			
aa1	Rational'n of HR - Iden. Of loopholes in exist. staffing	4	Completed	
aa2	Rational'n of HR - Draft Proposal for changing Staffing Policy	4	Completed	
aa3	Rational'n of HR - Drf.Proposal for reforms in Perf.Eval.Sys	4	Completed	
aa4	Rational'n of HR - Employee Consultation	None	Completed	
aa5	Rational'n of HR - Discussions with various ULB depts	None	Completed	
aa6	Rational'n of HR - Cabinet Approval	4	Completed	
ab1	Staff Training - Assessment of training needs	None	Completed	
ab2	Staff Training - Finalisation of training curriculum	None	Completed	
ab3	Staff Training - Selection of agencies to provide training	None	Completed	
ab4	Staff Training - Conducting of training	None	Completed	
ab5	Staff Training - Training Programmes identified	None	Completed	
ac1	Reduct'n in Estab.Exp - Outsourcing of certain functions	None	Completed	
ac2	Reduct'n in Estab.Exp - Higher Capacity Utilisation	None	Completed	
ac3	Reduct'n in Estab.Exp - Energy Saving	None	Completed	
ad1	Continuity of Tenure of Key Personnel - Min.Avg.Tenure of MC	None	Completed	
ae1	Mang.Review Sys - Periodic Review by Mayor&MC	None	Completed	
ae2	Mang.Review Sys - Generation of performance reports	None	Completed	
b	Best Target Staff Deployment *	7-4		
c	Evolution of detailed training plan		Completed	
d	Least Estab. Exp during mission year*	6-4	Completed	
e	Eunsuring stability of tenure for MC and other staff	2	Completed	
<b>O9</b>	<b>Structural Reforms</b>			
a	New Initiatives planned within organisation	2	Completed	
b	New Initiatives planned for inter-agency coordination	2	Completed	
c	New St. Lvl Struct Reforms for creation of cadre for diff disc.	None		
<b>O10</b>	<b>Encouraging PPP</b>		Completed	